



The Barbara & Ray Alpert JCC
 on the Weinberg Jewish Federation Campus
 3801 East Willow St., Long Beach, CA 90815
 Tel: (562) 426-7601 Fax: (562) 424-3915

Membership Cancellation Form

Unit #: _____ Member Name: _____

Address: _____

Phone: _____ Email: _____

1. What are your reasons for discontinuing your membership?

- Can't Afford
 Children No Longer in Youth Programs
 Customer Service
 Hours of Operation
 Don't Use
 Facilities
 Home Equipment
 Programs Offered
 Relocation
 Joining Another Facility
 Medical Reasons

Please explain: _____

2. Please rank the following aspects of the CENTER. 1 being the lowest score and 5 being the highest score.

Friendliness of Staff	1	2	3	4	5
Staff Responsiveness	1	2	3	4	5
Sports & Fitness Equipment	1	2	3	4	5
Membership: Value For Cost	1	2	3	4	5
Quality of Programs	1	2	3	4	5
Cleanliness of Facility	1	2	3	4	5
Please list Program/Service that you utilized:	1	2	3	4	5
Please list Program/Service that you utilized:	1	2	3	4	5

Comments: _____

3. Is there something we could have done that would have kept you at the J?

4. Would you consider rejoining? Under what circumstances?

Signature: _____ Date: _____

Final Billing Date: _____ Final Date of Membership: _____

For Office Use Only

Method of Communication: In person Mail/Email Phone/Voicemail

Staff Name: _____ Date of Change: _____